

Procedure manual on handling misleading payment requests for intellectual property system users: Act smart against scammers!

The “*Procedure manual on handling misleading payment requests for intellectual property system users: Act smart against scammers!*” prepared by Europol, in collaboration with EUIPO, has been published under the following links:

- <https://euiipo.europa.eu/ohimportal/en/web/guest/-/news/europol-and-euiipo-release-procedure-manual-to-combat-misleading-invoices>
- <https://euiipo.europa.eu/portal/en/news/europol-and-euiipo-release-procedure-manual-to-combat-misleading-invoices>

It is also accessible on the Europol website:

- <https://www.europol.europa.eu/publications-events/publications/procedure-manual-handling-misleading-communication-for-intellectual-property-system-users>

This publication contains:

- an overview of the key issues when facing a misleading invoice or other payment requests,
- profiles of the fraudsters behind the scams,
- tips on how to identify misleading communications,
- and information on how applicants and IP offices can protect themselves.

The procedure manual is intended to be useful for IPR applicants and owners, European Law Enforcement Agencies, national, regional and international intellectual property offices and relevant private sector partners.